



BIC “DRIVING XTREME” TERMS AND CONDITIONS

Our commitment

Bahrain International Circuit (“BIC”) is committed to ensuring that all the customers enjoy driving Xtremes of the highest quality, which are safe, exciting and value for money. Whether a novice driver or an experienced professional, we want you to feel welcome and to enjoy expert tuition from licensed instructors in some of the best vehicles and pleasant surroundings.

We know how much our customers look forward to their driving xtremes and our terms of business have been carefully written to ensure that there are no misunderstandings which could detract you from your enjoyment. Please take the time to read them and, remember, our helpful contact center team will be happy to talk you on +973 17450000 if you would like more information.

Your commitment

Once you have booked your date, we reserve your car, instructor and circuit time.

Should you require further information please contact us in advance of your booked date on +973 17450000.

If you choose to cancel your booking, without notice and for any reason other than those included in “Cancellation Indemnity” (see below), you will be in breach of contract and we reserve the right to retain all monies paid.

Should you need to cancel a booked course, notice will need to be given to BIC in writing stating the reason for cancellation, at least 5 days prior to the event. Failure to do so will render the full cost of the course due and payable. Refunds cannot be provided; a six-month validity credit voucher will be issued to the value of your booking less a BD10 administration fee and unrecoverable cost already incurred by BIC.

If it becomes necessary for us to make a change to the vehicle used, the circuit or the course details, we will use reasonable efforts to contact you to advise you of any change and may offer you an alternative Driving Xtremes of an equivalent value.





We ask that you arrive early and register for your Driving Xtreme at least 30 minutes before the scheduled start time. We cannot permit anyone to participate in a Driving Xtreme without attending the preceding drivers' briefing, so it is essential that you arrive on time. No alcohol can be consumed prior to and/or during the Driving Xtreme and we reserve the right to refuse a Driving Xtreme to persons we suspect to be under the influence of alcohol and/or drugs. In such circumstances BIC will not rebook the Driving Xtreme or make any refund.

Where a Driving Xtreme requires the wearing of a crash helmet, this is mandatory and there are no exceptions. To ensure safety, it is a condition for you and your guests (if any) to be admitted to the Bahrain International Circuit that no animals (other than pre confirmed assistance dogs) are allowed on site and any person found in breach of this condition will be asked to leave, irrespective of whether they have completed their Driving Xtreme. In such circumstances BIC will not rebook the Driving Xtreme or make any refund.

In exceptional circumstances when the instructor considers that a driver is unable to (a) accept instruction, (b) adhere to safety rules, (c) remain in full control of their vehicle, (d) makes contact with another vehicle or, (e) is involved in an accident, the session may be curtailed immediately at the discretion of the Operations Manager and /or the instructor. In such circumstances BIC will not rebook the Driving Xtreme or make any refund, the driver may purchase a new Driving Xtreme but it is at BIC's discretion as to whether or not to accept the booking. The safety of all participants is of paramount importance.

Changes of plan

If the nominated driver is unable to attend and you wish to send a replacement driver to take the reserved Driving Xtreme, we can accept substitutes up to the time of signing on, provided we have authorization from either the purchaser or the original driver, and the nominated substitute complies with the age requirements and all other necessary criteria.

Age Restrictions

Minimum age for participating in our Driving Xtreme is 18 (eighteen) (except of Quad Xtreme). Please refer to our Contact Centre if you have any doubts or questions.





Driving Licenses

All drivers, unless otherwise stated, must hold a full and current driving licence to take part in any Driving Xtreme (except Quad Xtreme). Drivers must produce their actual driving licence when signing on for their course. Provisional licences or photocopies of licences are not acceptable. Where there is mention of the length of time that a license must be held by the driver, you may purchase a Driving Xtreme voucher before this period, but the length of time must have elapsed before an xtreme can be taken.

Driving Xtreme voucher validity

A BIC Driving Xtreme voucher is a great way of treating someone special to a Driving Xtreme of a lifetime. With our open vouchers you can either select a date at the time of purchase or leave it open for the lucky driver to choose. You can also leave the activity choice open. All BIC gift vouchers, unless otherwise stated, are valid for 12 months. The xtreme date must be within that period. To avoid disappointment the xtreme date must be booked within 9 months from the date of purchase.

In exceptional circumstances, if the date of the Driving Xtreme cannot be booked before the expiry date of the voucher, you can send in a written request to us up to 28 days after the expiry date to extend the voucher. We charge a BD10 administration fee for this service and the extended voucher is non-refundable under any circumstances. The date and time of the Driving Xtreme must be booked at time of call and cannot be changed.

Payment

Full payment must be made at the time of purchase of the Driving Xtreme voucher either by credit or debit cards (most major cards are accepted).

Unless otherwise stated:

- Any open voucher purchased may be eligible for a refund less a BD10 administration fee if the gift box and contents are returned fully intact to BIC within 14 days of purchase. After this date no refunds will be given
- Refunds cannot be issued once the 14 days have lapsed, the voucher has expired or the Driving Xtreme date has been booked.



Delivery

All gift boxes and vouchers are collected from our office or outlet. If you require the gift box or voucher to be dispatched, we can send your gift box or voucher by courier subject to an additional cost. You should receive your gift box or voucher within 10 days of ordering. For further details please speak to one of our contact center team members.

Description

Where the duration of a Driving Xtreme is mentioned in our brochures, by our contact center team or agents, this is an approximate time and is given as a guide only. Unless specifically stated otherwise you will normally take your Driving Xtreme with other participants and there might be some waiting time involved. Kindly note that all our vehicles are left-hand drive.

Insurance

The very nature of our Driving Xtremes means that some personal risk may be involved in taking part in the Driving Xtremes we offer and you should be aware when ordering. We require the driver's signature on a registration form before participation is allowed. Please note that some medical conditions preclude certain drivers from taking part. For further details please speak to one of our contact center team members. BIC has third party and public liability insurance cover for all their operations.

The weather

All our Driving Xtremes are offered subject to availability of dates, vehicles, facilities and, of course, the weather, and there can be no guarantee that a particular date or session will not be withdrawn due extreme adverse weather conditions. If you are unable to run your Driving Xtreme due to extreme adverse weather conditions or other events beyond our control, you will be able to rebook your Driving Xtreme. You must contact us on 17450000 within 7 days of your cancelled date in order to rebook your Driving Xtreme. The Driving Xtreme must be booked and taken within 3 months of the original cancelled date and/or within the expiry date of the voucher.

Changes



We reserve the right to make changes to the advertised prices, but this will, of course, not affect you if you have already booked or paid for a Driving Xtreme.

Photography is for illustrative purposes only.

Personal Accident and Cancellation Indemnity

Provided you purchase a Driving Xtreme Gift Voucher you will receive the benefit of both Personal Accident Insurance and Cancellation Indemnity cover. Full details of which are set out below:

Personal Accident Insurance

If it is not already included with your gift voucher, BIC provides participants with the option of purchasing Personal Accident Insurance.

Summary of Cover:

Insured person

Any person participating in Driving Xtremes organised by BIC

Benefit

In the event of the insured person sustaining bodily injury as stated below, compensation in accordance with the following will be paid.

Compensation

Death or permanent total loss of eyes or loss of limb(s) or permanent total disablement which entirely prevents the insured person attending to his usual business or occupation or medical expenses properly incurred within 24 months of an accident by the insured person: £50,000.

Operative Time

The policy is valid at all times whilst the customer is participating in Driving Xtremes organised by BIC

Notes

This is a summary of cover, not a policy document and it is issued subject to the terms, clauses, conditions and warranties as within the master policy.

Any fraud, misstatement or concealment in relation to any matter related to this insurance shall render the insurance null and void and all claims shall be forfeited.



Cancellation Indemnity

Summary of Cover

The Driving Xtreme will only be reimbursed if the customer should cancel a booked Driving Xtreme as a direct consequence of one or more of the circumstances set out below. Reimbursement will take the form of a dated voucher for a Driving Xtreme of an equivalent value.

- The customer sustaining death, bodily injury or serious illness.
- Mechanical breakdown of motor vehicle or road traffic accident involving the vehicle on their journey to the booked activity in which the customer is traveling.
- The Death, bodily injury or Serious Illness of the Customer's relative.
- The Customer falling pregnant.
- Compulsory quarantine, subpoena or hijacking involving the customer or any person with whom the customer is travelling.
- The customer's presence being required by the police following Burglary at the Customer's home in Bahrain
- The customer being called-up for jury service.

Definitions

'Customer shall mean the individual or whom the activity is booked.

'Serious Illness' shall be an illness that a doctor would confirm as sufficient to affect the customer's participation in the activity.

BIC reserves the right to request additional information / doctor's record.

This information must be received by BIC within seven days of the customer's booked date. Customers will be asked to provide written explanation of reason for cancellation with any appropriate supporting documents where relevant which must be received within seven days.

Settlement of a claim is subject at all times to customers providing such explanations and supporting documentation as may reasonably be requested by us.

Notes – please note that unredeemed Gift Vouchers are not covered by the scheme and that you may make only one claim under the scheme. The cancellation indemnity cover is not transferable.



Damage Waiver

All participants are liable for the first **BD 750** of any damage beyond normal wear and tear to each and every vehicle or other item of equipment supplied by BIC arising out of any act or omission of the participant.

However, the above does not apply to participants who have opted to cover themselves with the additional Vehicle Damage Waiver. If, however, the cause of the damage is said to be deliberate or reckless, the participant shall be liable for the cost of all the damage so caused.

If any of the Participants are under the age of twenty-one, prior written permission must be obtained before they can participate. If permission is granted, the excess for an under twenty-one driver is increased to **BD 1,500**.

Please note that the option of Vehicle Damage Waiver is not available to participants are under the age of thirty who hold or have ever held a Motor Racing Competition License.

You confirm that you have read and fully and understand the terms and conditions above, including age requirements for the Driving Xtreme you are taking, and that you will abide by such requirements.

